

XVentBox® Limited 5-Year Warranty

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1. Scope of Coverage

This warranty only applies to new exhaust / intake termination cavity boxes and In-Line Sleeves manufactured by Red Viking Group Inc. ("Manufacturer") and installed according to Manufacturer's instructions. This warranty does not apply to custom products.

2. Manufacturer's Warranty

Limited Five-Year Warranty: The exhaust / intake termination cavity boxes and In-Line Sleeves are warranted to be free from defects in materials and workmanship under normal intended use and service for the exhausting of residential dryer, bathroom and kitchen hood fans and fresh air make-up for a period of five years from purchase date, subject to the terms, conditions, and limitations described below. Colored cavity boxes and In-Line Sleeves are warranted to be free from manufacturing defects.

3. What Is Not Covered

A. Exclusions:

The above warranty does not apply:

1. To conditions resulting from a defect in a component or part which is not part of the Manufacturer's exhaust / intake termination cavity boxes and In-Line Sleeves.
2. To conditions resulting from a deviation from Manufacturer's installation instructions.
3. To conditions resulting from failure to provide reasonable and necessary maintenance in accordance with Manufacturer's operating and maintenance instructions.
4. To conditions resulting from any misuse, abuse, neglect, accident, alterations, or extreme weather condition.
5. To normal fading and minor deterioration of exterior surface resulting from exposure to the elements, except conditions that do or will affect performance.
6. To modified or altered products, whether such modifications or alterations are performed by consumer or by Manufacturer at the request of consumer.

B. No Warranty of Performance of the Exhaust Termination Boxes and In-Line Sleeves:

Manufacturer makes no warranty as to the specific air flow performance of its exhaust / intake cavity boxes and In-Line Sleeves, which depends on other devices and cannot be controlled.

C. Limitations on Exclusions from Coverage:

The above warranty shall not be considered to be violated or its coverage in any way reduced by conditions that occur in the normal operation of the exhaust / intake termination cavity boxes and In-Line Sleeves.

4. Obligations of Consumer

A. Proper Installation:

Installations **MUST** be performed according to the Manufacturer's installation instructions.

B. Routine Maintenance:

Provide reasonable and necessary maintenance in accordance with Manufacturer's operating and maintenance instructions.

C. Inform Manufacturer:

If it appears that any warranted component or part is not functioning properly, promptly notify Manufacturer. Early attention to a minor problem may help avoid serious problems later.

5. Obligations of Manufacturer

A. Repair or Service:

If a defect in material or workmanship becomes evident during the warranty period, Manufacturer will repair at its option or replace the malfunctioning exhaust / intake termination cavity box or In-Line Sleeve with a new exhaust / intake termination cavity box or In-Line Sleeve of at least the same quality and within a reasonable time.

B. Service Provider:

Service will be provided by Manufacturer's authorized representative or distributor in your area. This will ordinarily be the Manufacturer's representative or distributor from whom you purchased your exhaust / intake termination cavity box and / or In-Line Sleeve. If there is no authorized Manufacturer's representative or distributor in your area, then contact Manufacturer directly at 8022 Providence Rd. Suite: 500-145 Charlotte, NC 28277, attention Warranty Claims Department, or email us at: customerservice@xventbox.com. Please provide the model number, date of purchase and the nature of the defect or problem. To verify that your warranty is still in effect, you should be prepared to furnish evidence of date of purchase and evidence that the installation was performed in accordance with Manufacturer's installation instructions.

C. Costs to Consumer:

You are responsible for the payment of any cost and expenses of disassembly, removal, and re-installation of the exhaust termination box or In-Line Sleeve, and any other incidental services involved. None of such cost or expenses are covered by this warranty, and Manufacturer is not liable for such costs.

6. No Other Express Warranties – Exclusive Remedies

Unless otherwise explicitly agreed to in writing, Consumer understands that this is the only written warranty given by Manufacturer and Manufacturer neither assumes nor authorizes anyone to assume for it any other obligations or liability in connection with its products. IN NO EVENT SHALL MANUFACTURER BE LIABLE FOR DAMAGE TO PROPERTY, LOST PROFITS, INJURY TO GOODWILL, OR ANY OTHER SPECIAL, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY DEFECTIVE EXHAUST / INTAKE TERMINATION CAVITY BOX OR IN-LINE SLEEVE OR ANY BREACH OF THE EXPRESS WARRANTY, FOR NEGLIGENCE OR OTHERWISE. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you.

The above warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

